

# Quick Facts



Quick Facts  
FY2016

North Central Regional Transit District



## QUICK FACTS

### NCRTD MISSION STATEMENT

The mission of the North Central Regional Transit District is to provide safe, secure and effective public transportation within North Central New Mexico in order to enhance the quality of life of our citizens by providing mobility options and economic opportunities throughout the region.

### NCRTD VISION STATEMENT

To be the leading rural public transportation organization connecting communities and enhancing cultural, environmental, social and economic opportunities for the betterment of our region.

### ABOUT US:

The North Central Regional Transit District began service in 2007. It provides fare-free and premium fare-based bus transit connecting communities and pueblos throughout the counties of north central New Mexico including Los Alamos, Rio Arriba, Santa Fe and Taos, as well as the pueblos of Pojoaque, Nambé, Tesuque, San Ildefonso, Santa Clara and Ohkay Owingeh. Further expanding its reach, the signature RTD Blue Buses provide riders with connections to New Mexico Rail Runner, Santa Fe Trails, New Mexico Park and Ride, Los Alamos Atomic City Transit and Red River Miner's Transit. Now providing service throughout the Town of Taos on the RTD Chile Line, formerly the Taos Chile Line

All of its buses are ADA accessible and equipped with bicycle racks.

The RTD provides service on 23 Fixed routes, two Demand Response routes, one Dial-a-Ride service and complementary Paratransit service in the Taos area.

### ADDRESS

1327 North Riverside Drive  
Española, NM 87532

### TELEPHONE

Main: 505-629-4725  
Toll-Free: 866-206-0754  
Fax: 505-747-6647

For more information about routes, schedules, complaints, comments or suggestions call or visit:

Toll-Free: 866-206-0754  
Website: [www.ncrtd.org](http://www.ncrtd.org)

## RIDERSHIP

### FISCAL YEAR 2016

(July 1, 2015 – June 30, 2016)

**517,681 ANNUAL PASSENGER TRIPS**

**NCRTD Operated Routes.....268,050**

**All Funded Routes\* .....249,641**

\*NCRTD-operated routes and those NCRTD funds though operated by Santa Fe Trails and Los Alamos Atomic City Transit

### TOTAL SERVICE AREA

**10,079 square miles**

### DAYS OF SERVICE:

The NCRTD provides service Monday through Friday (excluding certain recognized holidays). The RTD Mountain Trail and TSV Green route provide seasonal service seven-days-per-week (including holidays) and the Taos Express provides Saturday and Sunday express service.

### COST TO RIDE THE RTD

**Fare-free and premium fare-based services.**

(The RTD Mountain Trail and Taos Express routes are fare-based premium services.)

## STATISTICS

### FLEET: 54 BUSES

<b>40 Passenger – 5</b>	<b>14 Passenger – 20</b>
<b>29 Passenger – 10</b>	<b>9 Passenger – 5</b>
<b>20 Passenger – 13</b>	<b>3 Passenger – 1</b>

**Contingency Fleet: 47%**

**Annual Vehicle Miles: 1.32 million**

### FACILITIES:

**Bus Stops**  
**459**

**Bus Passenger Shelters**  
**49**

### NCRTD EMPLOYEES: 75

<b>Administration</b>	<b>13</b>
<b>Operations</b>	<b>59</b>
Full-time bus drivers	45
Part-time bus drivers	14
<b>Maintenance</b>	<b>3</b>

## FINANCIAL HIGHLIGHTS

The North Central Regional Transit District (District) operated with a proposed Fiscal Year 2016 budget of \$12.7 million. The District ended the year with revenues exceeding expenditures along with spending less than budgeted. Revenues were approximately \$12.3 million and expenses were approximately \$11.7 million resulting in a savings of \$584,722.

Revenue from federal and state sources were 25% of all revenues and Transit Gross Receipt Taxes generated approximately 63% of the revenues, the member local match was approximately 4% of the budget, while the remaining 8% came from capital contributions from acquisition of the Town of Taos transit operations and other sources such as the sale of vehicles, fares, interest, bus advertisements and other miscellaneous revenues

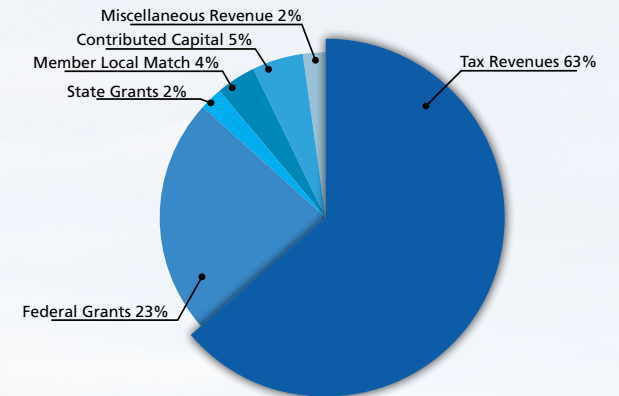
Fiscal year 2016 expenses totaled \$11.7 million. Personnel services which consists of salaries and benefits comprised 29% of total expenditures, with operating expenses comprising 18%, and capital outlay at 14%. The largest expenditure category, at 39% is related to non-RTD payments made to the New Mexico Rail Runner, Santa Fe Trails and Atomic City Transit in Los Alamos County for providing regional services approved by the District Board.

### OVERALL:

For the fiscal year ended June 30, 2015, Hinkle + Landers, the District's external auditors, expressed an unmodified opinion. The District is expecting an unmodified opinion for FY2016 as well.

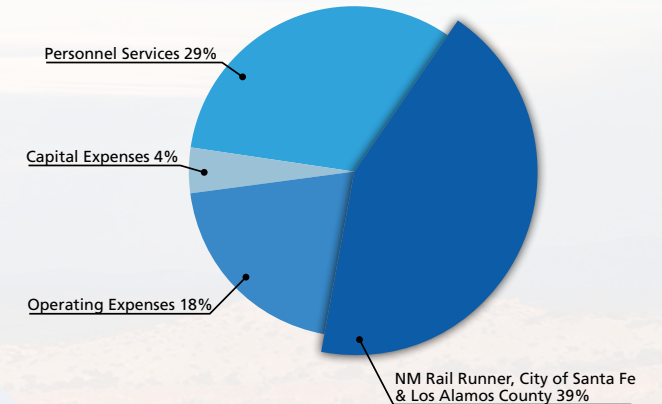
The NCRTD Finance department oversees and handles all financial aspects that is inclusive of Accounts Payable, Accounts Receivable, Payroll and maintaining the General Ledger. The Finance Department is also responsible for all the aspects of the District's financial obligations and reporting in relation to grants compliance and procurements.

A high standard of excellence drives the Districts Finance Department to provide outstanding levels of support, service, and products and is committed to conforming to the highest level of ethical standards.



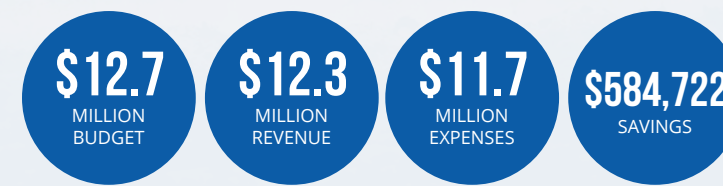
### OPERATING REVENUES

Revenue	6/30/2016 – 7/1/2015 FY2016 Actual
Tax Revenues	\$7,673,654
Federal Grants	\$2,845,795
State Grants	\$301,312
Member Local Match	\$702,149
Contributed Capital	\$591,109
Miscellaneous Revenue	\$155,408
<b>Total Revenue</b>	<b>\$12,269,427</b>



### OPERATING EXPENSES

Expense	6/30/2016 – 7/1/2015 FY2016 Actual
NM Rail Runner, City of Santa Fe & Los Alamos County	\$4,588,079
Personnel Services	\$3,385,146
Operating Expenses	\$2,122,525
Capital Expenses	\$1,588,955
<b>Total Expense</b>	<b>\$11,684,705</b>





# COMMUNITIES SERVED

## Pueblos:

Ohkay Owingeh  
San Ildefonso  
Tesuque  
Pojoaque  
Santa Clara  
Nambé  
Taos  
Picuris

Chamisal  
Rio Lucio  
Rodarte  
Vadito  
Talpa  
Pilar  
Ranchos de Taos

Guard, Troop Command)  
NM Corrections  
Department  
SF County Adult  
Detention Center

## Santa Fe County:

Santa Fe  
Española  
Eldorado  
Edgewood  
Moriarty (Torrance  
County)  
Ski Santa Fe  
Stanley  
La Cienega  
La Cieneguilla  
Chimayo  
Galisteo  
Madrid  
Tesuque Village

## The facilities of:

Oñate Military  
Complex (Homeland  
Security, National

## Rio Arriba County:

Española  
El Rito  
Ojo Caliente  
Chama  
Tierra Amarilla  
Cebolla  
Ghost Ranch  
Abiquiu  
Chimayo  
Cordova  
Truchas  
Ojo Sarco  
Dixon  
Embudo  
Santa Clara  
El Duende  
La Puebla  
Hernandez  
Velarde

## Los Alamos County:

Los Alamos

## Taos County:

Town of Taos  
Taos Ski Valley  
Valdez  
Arroyo Seco  
Questa  
Costilla  
Red River  
Peñasco  
Tres Piedras  
UNM Taos-Klauer  
La Lama  
Cerro  
Arroyo Hondo  
Las Trampas

# MILESTONES

- The NCRTD Finance department was twice honored by the Government Finance Officers Association (GFOA) for its Comprehensive Annual Financial Report (CAFR) and Distinguished Budget Presentation. These are two of the highest acknowledgements in government accounting;
- Installed and launched an advanced Intelligent Transportation System (ITS) on the RTD Chile Line vehicles providing real-time bus locator services accessible by smartphone, tablet or computer, as well as automated passenger counters and vehicle announcement system;
- The FY 2015 financial audit once again received an unqualified opinion with no findings;
- After a successful pilot year, the RTD Mountain Trail route to Ski Santa Fe and the Santa Fe National Forest expanded its Fall service and has been established as a permanent Winter route;
- The District celebrated record ridership seeing a 45% increase in rides.

# HIGHLIGHTS & HISTORY



2003

New Mexico Governor Bill Richardson and the New Mexico Legislature signed into law the Regional Transit Act authorizing the creation of Regional Transit Districts within the State.

The NCRTD is presented with a comprehensive Service Plan.

Taos County joins the NCRTD now with 11 member entities.

Adopts a five-year Service Plan (2008-2013) updating the 2006 Service Plan.

Wins the first Gross Receipts Tax (GRT) election adopting 1/8 of 1% tax.

The NCRTD adds 4 new routes; two in Taos County, one in Santa Fe County and one in Rio Arriba County.

Dedicates its new headquarters, the Jim West Regional Transit Center in Española.

The Town of Edgewood joins NCRTD.

Celebrates the 10th Anniversary of its creation.

Posts a record 209,750 riders for the year, an 8.7% increase riders for the year.

The Town of Taos joins the NCRTD.

Began providing service from the south side of Santa Fe to the La Cienega Valley and Las Golondrinas.

Received funding in partnership with the Jicarilla Apache Nation to begin developing a route that would go from Dulce, at the heart of the Nation to Chama and Farmington.

Conducted a new rider survey which saw that 94% of passengers are very satisfied or satisfied with the service.



2004

The North Central Regional Transit District is the first RTD to be certified by the New Mexico Transportation Commission. The NCRTD is established with ten member entities.

Consolidation with the Española – Rio Arriba County transit service.

Service begins in October.

Honored as the NM Section 5316 Job Access Reverse Commute (JARC) Transit System of the Year.

The American Recovery and Reinvestment Act awards \$2.5 million in stimulus dollars to acquire the property and building for the NCRTD's future transit center.

NCRTD begins service between the Town of Edgewood and City of Santa Fe.

Nambé Pueblo joins NCRTD, now at 13 member entities.

The NCRTD receives the Federal Transit Administration Administrator Award for Outstanding Public Service in Rural Transportation.

The District receives the award for New Mexico Department of Transportation Section 5311 Transit System of the Year.

The NCRTD assumes operation of the Taos Chile Line from the Town of Taos and Launches the RTD Chile Line.

As part of its Five-Year Transit Service plan update, initiated system-wide route modifications and enhancements to provide more user-friendly pickup and drop-off times.

The NCRTD Board approves the RTD Mountain Trail Route to provide the first-ever public transportation service from the City of Santa Fe to the Santa Fe National Forest and Ski Santa Fe.

Completes its Long Range Service Plan to provide a blueprint for operations into 2035.



2006

2007

2008

2009

2010

2011

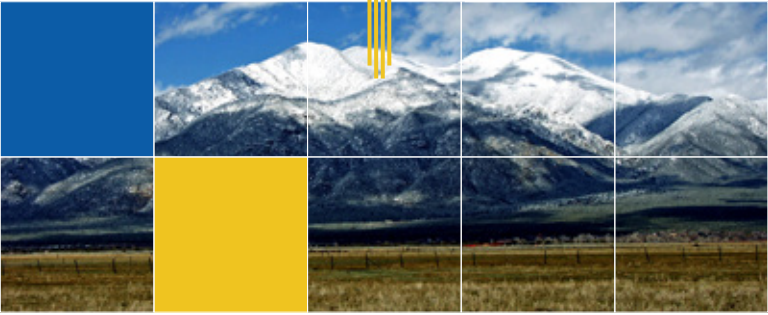
2012

2013

2014

2015

2016



**NORTH CENTRAL REGIONAL TRANSIT DISTRICT**  
1327 N. RIVERSIDE DR.  
ESPAÑOLA, NM. 87532

**Tel:** 866.206.0754  
**Web:** [www.ncrtd.org](http://www.ncrtd.org)